



AGF REFRESHER

SESSION

MARCH 2022 – JUNE 2022



TOPIC 1 : BUILDING TRUST



44:57

Request control

People Chat Reactions More

Participants

Type a name

Share invite

TY Tang Soo Yun

CM Leaving...

SS Siti Nurulain M.

ZI

SY Siau Zha Young

SS Siti Nurulain Md Soep

TY Tang Soo Yun

TL Tan Su Lan

NA Nurul Aisyah Mohd Atar

SN Siti Norina

Others invited (3)

Others from chat (1)

Give clean, honest & constructive feedback
Berikan maklumbalas yang bersih, jujur & membina

Practice empathetic listening
Mendengarkan perancangan empati

Practice affirmance
Mengucapkan kata pujian

Meeting chat

SS

ZI FY CM

SY AK

TY NF

TOPIC 2 : EMBRACE CHANGE



1 TAKE RESPONSIBILITY FOR THE PROBLEM FACED AND BE RESPONSIBLE FOR THE SOLUTION. BERTANGGUNG JAWAB TERHADAP MASALAH YANG DIHADAP.

2 PDCA FOR PROBLEM SOLVING. MENGGUNAKAN PDCA UNTUK MENYELESAIKAN MASALAH.

3 GO TO THE SOURCE TO FIND FACT & MAKE CORRECT DECISION (GENCHI GENBUTSU GENJITSU). PERGI KEPADA SUMBER UNTUK MENCARI FAKTA & MEMBUAT KEPUTUSAN YANG BETUL (GENCHI GENBUTSU GENJITSU).

5 NEVER GIVE UP. TIDAK MENYERAH KALAH.

Embrace Change 5
MENERIMA PERUBAHAN

EMBRACE CHANGE WITHOUT FEAR



TOPIC 3 : PASSION FOR RESULT



23.05.2022



24.05.2022



30.05.2022



26.05.2022



25.05.2022



27.05.2022



June

TOPIC 4 : CAN DO ATTITUDE



16.06.2021



21.06.2022



22.06.2022



23.06.2022



28.06.2022

